



**Neighbourhood
Pharmacy**
Association of Canada

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Statement in Response to Sunset of National E-prescribing Tool

TORONTO, Ont. (February 13, 2026) - The Neighbourhood Pharmacy Association of Canada (Neighbourhood Pharmacies) is disappointed by the decision to wind down the PrescribeIT® service following the conclusion of federal funding.

Electronic prescribing is a foundational component of a modern, connected healthcare system. Its proven benefits include improved patient safety, reduced medication errors, strengthened oversight of controlled substances, and enhanced collaboration among prescribers and pharmacists. More broadly, it is an essential building block in creating the resilient, efficient, and connected healthcare system that Canadians increasingly expect and deserve.

The experience of PrescribeIT® underscores the need for a strong, sustainable operating and funding model for national digital health initiatives. Solutions of this scale must be supported by coordinated leadership and shared investment from federal, provincial, and territorial governments, alongside system partners who benefit from and contribute to digital transformation.

Neighbourhood Pharmacies will continue to advocate for a nationally consistent, interoperable approach to e-prescribing as part of a broader commitment to a digitally enabled healthcare system. Investments in digital infrastructure are not optional enhancements; they are critical to ensuring safe, effective, and efficient care delivery across Canada.

As the system transitions to an open-standards model, we remain committed to working constructively with governments, Canada Health Infoway, vendors, and healthcare partners to advance sustainable solutions that strengthen connected care for patients and support the long-term resilience of our healthcare system.

About Neighbourhood Pharmacies

Neighbourhood Pharmacies represents Canada's leading pharmacy organizations, including chain, banner, long-term care, specialty pharmacies, grocery chains, and mass merchandisers with pharmacies. We advocate for pharmacies' role in caring for Canadians, both behind and in front of the counter. We aim to advance sustainable healthcare for all stakeholders by leveraging over 12,000 pharmacies conveniently located in virtually every community throughout the country. Pharmacies are integral points of patient care.

For further information: Neighbourhood Pharmacy Association of Canada
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